

Australian Open 2025 Event Casual Recruitment FAQ

What dates are the Australian Open?

The Australian Open main draw will start on Sunday 12 January and finish on Sunday 26 January 2025.

When can you sign up to work at the Australian Open?

Applications for AO2025 will be open from 17 June until 14 July 2024. AO roles can be found here: https://www.tennis.com.au/about-tennis-australia/careers/ao-event-roles

What if I miss the application deadline?

If you miss the deadline for AO2025, an Expression of Interest will open later in the year for AO2026. If you register your interest, we'll add you to our mailing list for AO2026 roles.

When will I know if my application is successful?

You will know if your application has progressed to the next round of assessment (Team Quallies) no later than 5 August 2024.

When are the in-person interviews?

In-person 'Team Quallies' interviews will take place at Melbourne & Olympic Park on 17 & 18 August 2024.

What's involved at the in-person interviews?

The in-person interviews are an opportunity for us to get to know you better. You will meet other applicants, engage in various activities, and put your skills on display. You will also get to know more about Tennis Australia and what is important to us.

What reference or background checks are required?

If you are successful in gaining employment with Tennis Australia, you will need to provide both a valid National Police Check (full disclosure and completed within the last three years) and a valid Working With Children Check (note that an employee check is required, not a volunteer check).

What duties will I have working at the Australian Open?

The duties are dependent on the role that you undertake. More information on our available roles can be find in our Position Overview. You can also find out more about the experience, expectations and values of our workforce here: https://www.tennis.com.au/about-tennis-australia/careers/ao-event-roles

Which days am I required to work?

Each of our functional areas has different availability requirements for the Australian Open. While you won't be rostered to work every day, to support operational planning we require full availability from 6 to 26 January, with some areas requiring availability from December (and possibly earlier). While dates are subject to change, each team's requirements have been outlined in the Position Overview.



What do I wear to work?

Successful applicants will receive an Australian Open uniform. Further information will be provided once applicants have been accepted into their role.

How do I get onsite?

Successful applicants will receive an Australian Open accreditation. Further information will be provided once applicants have been accepted into their role.

What dates do I need to be available for in-person training?

If applicable, this will be communicated by your functional area team.

How old do I need to be to work at the Australian Open?

You need to be at least 15 years of age at the start of your employment to work at the Australian Open.

Will I need to provide a police check or working with children check if I am under 18 years of age?

No – if you are born on or after 1 February 2007 then you do not have to provide background checks.

Can I apply if I am not a citizen or live overseas?

Yes, as long as you have working rights in Australia you can apply for a role at the Australian Open.

How do I learn more about AO25?

We encourage you to check out our <u>recruitment page on tennis.com.au</u>, <u>ausopen.com</u>, and follow us on your favourite social media channels (@AustralianOpen). If you're successful, we'll share all the latest news to get you ready for an exciting summer of tennis!