

## Membership Renewal FAQs

### ***When does the 2019-2020 Membership period start and finish?***

The 2019-2020 Tennis Australia Officials Membership period starts on July 1, 2019, and ends on June 30, 2020.

### ***Why do I need to renew my membership?***

Membership with Tennis Australia runs on a 12-month cycle with annual requirements to remain affiliated.

Tennis Australia has a duty of care to all tournaments to supply accredited and screened officials that foster a safe and fair tournament experience for all players, coaches, volunteers and supporters. As such, you must be affiliated to continue work at any upcoming or future tournaments.

### ***When do I have to complete my membership renewal?***

July is membership renewal month so please ensure you have completed your renewal by **July 31, 2019** to legally continue working on court. Any selections after this date without an approved renewal may result in forced withdrawals.

### ***What do I need to do?***

On July 1 you will be sent a link to our 2019-20 Tennis Australia Officials Renewal Form. The form will guide you through the requirements which include:

1. Review your Personal, Contact and Payroll details on your [TA Officials - My Details](#) tab.
2. Select a 2019-2020 Membership Type
3. Complete and submit an annual Member Protection Declaration statement
4. Read and acknowledge the 2019-20 Terms & Conditions of membership
5. Pay for your membership\*

If you are Under 18, you will need to complete your renewal with your Parent/Guardian.

### ***What are the fees associated with my membership?***

All FULL members will be required to pay a \$90.00 membership fee, which allows you:

- opportunities to work at tournaments, competitions and other Tennis events across Australia
- access to our TA Officials website
- access to Bounce, Tennis Australia's online learning & education platform
- access to pre-sale tickets for Australian Open and other tournaments around the country
- industry updates, offers and discounts
- a 2019-20 Membership Pack that will be delivered to your door!

*\* If you are affiliated with the ITF, have only joined TA Officials since Jan 1 2019, or are employed on an on-going basis with Tennis Australia or a Member Association, you may be eligible for a discount. If this applies to you, you will be provided with a discount code to use in the payment section of the renewal form.*

*If you are a Regional member, you are not required to pay.*

### ***What is a membership pack and how do I get one?***

All Full members will receive a membership pack after the renewal period (July).

This membership pack will include:

- a new TA Officials diary and pen Gift Set
- a new portable TA Officials mobile device powerbank/charger
- a TA Officials New Balance cap
- a stopwatch (all officials except line umpires)

### ***How do I purchase additional uniform items?***

If you require additional uniform items you can complete our [Uniform Order Form](#) or contact us at [officials@tennis.com.au](mailto:officials@tennis.com.au). We will endeavour to pack any additional uniform items with your membership pack but larger items may require separate postage.

### ***Why can't I apply for tournaments anymore via Tournament Calendar? It says I'm INACTIVE.***

If you have not renewed your membership by July 31, your membership status will be changed to Inactive. Once your membership renewal is completed we will change your status back to active so you can start applying for tournaments again.

If you have renewed your membership but your account remains Inactive, please contact us so that we can review your access.

### ***What if I don't want to renew my membership?***

We'll be sad to see you go but understand everyone's life circumstances or goals can change. If you don't wish to renew we just need you to complete our [Non-Renewal form](#) so we can remove you from our communications and update our database.

If you are no longer officiating but would like to continue to receive email communication/updates about officiating in Australia, please join our [Alumni List](#).

*If you have any questions, please contact our Customer Service team on 1800 752 983 or e-mail [officials@tennis.com.au](mailto:officials@tennis.com.au).*