# **PRE-SALE INFORMATION**

# WHEN CAN I BOOK MY PRE-SALE TICKETS FOR AUSTRALIAN OPEN 2020 AND AUSTRALIAN OPEN LEAD IN EVENTS?

AUSTRALIAN OPEN		
Pre-sale: AO Coach Members & Officials, State Member Associations & Hot Shots	Mon 9 Sep, 3:00pm AEST	
Pre-sale: AO Previous Purchasers, AO Media, TA Staff & AO Hotels	Tue 24 Sep, 12:00pm AEST	
General Public On-Sale	Tue 8 Oct, 9:00am AEST	
ATP Cup – Brisbane, Sydney & Finals		
Pre-sale: (all groups)	Mon 16 Sep, 5:00pm AEST	
General Public On-Sale	Wed 18 Sep, 9:00am AEST	
BRISBANE INTERNATIONAL (WTA)		
Pre-sale: (all groups)	Mon 16 Sep, 5:00pm AEST	
General Public On-Sale	Wed 18 Sep, 9:00am AEST	

## **HOW DO I BOOK MY PRE-SALE TICKETS ONLINE?**

- 1. Access your presale link for Australian Open or the Australian Open lead in events
- 2. Select the sessions you would like to attend
- 3. Enter the password you received in your pre-sale email
- 4. Follow the prompts to confirm your ticket order and delivery method, and continue to process the payment

### WHAT ARE THE TICKET PURCHASE LIMITS FOR AUSTRALIAN OPEN 2020?

SINGLE SESSION TICKETS	
Rod Laver Arena	Mon 20 Jan – Wed 29 Jan: 10 tickets per session Thu 30 Jan – Sun 2 Feb: 4 tickets per session
Margaret Court Arena	Mon 20 Jan – Mon 27 Jan: 10 tickets per session

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Melbourne Arena	Mon 20 Jan – Mon 27 Jan: 10 tickets per session

#### **NOTES:**

- Maximum number of tickets purchased not to exceed 30 tickets per person.
- In order to promote fair and equitable access to the Australian Open, Tennis Australia reserves the right to reject a booking made by an individual that exceeds the ticket limits described above.
- 3 and 5 Day Ground Pass tickets are not valid for the middle weekend on 25 and 26 January.

#### **IMPORTANT INFORMATION**

A limited number of tickets will be available via this pre-sale and will be sold on a best available basis with an option for sun, shade or partial shade where applicable.

Please note the tickets available through this pre-sale are allocated following the contractual requirements for Tennis Australia's various stakeholders which include but are not limited to sponsors, corporate hospitality, tour operators and contractual requirements for Melbourne & Olympic Parks.

#### HOW DO I MAKE AN ACCESSIBILITY AND SPECIAL NEEDS BOOKING?

#### **AUSTRALIAN OPEN**

Please call the Australian Open Accessibility Booking Line on 1300 308 999 or email accessibletickets@ticketmaster.com.au

ATP CUP – BRISBANE & SYDNEY, BRISBANE INTERNATIONAL, ADELAIDE INTERNATIONAL & HOBART INTERNATIONAL Please call the Accessibility Booking line on 1300 308 999 (local) or +61 3 8537 7647.

#### ATP CUP - PERTH

Please call the Accessibility Booking line on 1300 665 915.

Note: Accessibility and special needs tickets go on sale at the same dates and times detailed earlier.