



Program Details

Activity: Tennis Queensland - Advantage Coach Program 2025

Location: Queensland

Dates: February 2025 - January 2026 (Term)

Instructions

Thank you for registering to participate in the above Program with Tennis Queensland (TQ). You are almost ready to get going. First though, to be eligible to participate in the Program, you must meet the Program criteria, and accept the Conditions of Participation in the Program.

Program Criteria

To be eligible to participate in the Program, you must first meet the following criteria:

- Tennis Australia Level 1 or 2 qualified coach
- Current Tennis Australia Coach Member
- Full-time aspiring Head Coach at Tennis Queensland affiliated venue; or Head Coach at venue
- A new cohort of applications
- Must complete an Expression of Interest (EOI) and be accepted.

Conditions of Participation in the Program

If you meet the Program criteria above, TQ is pleased to invite you to apply for the Advantage Coach Program. If accepted, you will be recognised by TQ as an Advantage Coach Program member for the Term, unless this agreement is terminated earlier in accordance with the Termination clause set below.

TQ reserves the right at its discretion to accept or deny a Coach's application onto the Program.

PROGRAM COMPONENTS

- New industry-specific topics every month, led through a facilitator workshop. Delivered both at the Queensland Tennis Centre (QTC) and online.

- Monthly online Q&A with learning facilitators
- Tennis business tasks aligned to each workshop
- Attendance at two Business Coach Summits (VIC and QLD)

Exclusive Business Coach Summit Access

- Access to the Victorian Business Coach Summit on the 9th-11th of April 2025, including two nights of accommodation and meals (T&Cs below apply).
- Access to the Queensland Business Coach Summit on the 8th-10th of July 2025, including two nights of accommodation and meals (T&Cs below apply).

More information and the **Program Schedule, with locations dates and times for each component**, can be found here:

<https://www.tennis.com.au/qld/players/coaching/advantage-coach>

These Program details are subject to change at the discretion of the TQ Management.

If accepted into the program, attendance at the Program Components is compulsory, as is completing the component tasks within the set timeframes. In the event of non-attendance, you will be able to watch the session recording. If the participant repeatedly fails to attend the required Program Components set out above without reasonable excuse or fails to complete the tasks, it is up to the discretion of the TQ management whether the participant can continue in the program.

CONDUCT OBLIGATIONS

You acknowledge and agree that whilst you participate in the Program, you must comply with all Tennis Australia (TA) national policies (as amended) which can be obtained at <http://www.tennis.com.au/about-tennis-australia/reports-and-policies/policies> and follow any lawful instructions of Tennis Queensland. You must conduct yourself in a responsible and courteous manner at all times during the Program.

You acknowledge that if you:

- i.breach any Tennis Australia national policy,
- ii.fails to follow any lawful instruction of Tennis Queensland or
- iii.engage in any behaviour which, in the opinion of Tennis Queensland, has the potential to bring you, Tennis Queensland, the Program or the sport of tennis into disrepute, Tennis Queensland may take action including, but not limited to suspending or dismissing you from the Program; and/or not selecting you for future Tennis Queensland programs, tours, camps or teams.

TRAVEL AND ACCOMMODATION

The participant will need to travel to participate in the Activity. You agree to organise your own travel and accommodation unless expressly told you do not need to by Tennis Queensland. Where Tennis Queensland has advised you that it is organising your transport and accommodation, you consent to Tennis Queensland organising such accommodation and transport and you agree to release Tennis Queensland from any liability related to any transport and accommodation arrangements

CONSENT TO USE IMAGE

You consent to Tennis Queensland, and its government and commercial partners taking your image while you participate in the Program. You agree that any such photographs or video footage may be used by the above organisations in resources and reports, and in promotional, advertising or marketing materials, without any further notice or payment to you.

RELEASE AND INDEMNITY

To the fullest extent permitted by law, you agree to release and discharge Tennis Queensland and its directors, officers, employees, volunteers and agents from all liability in respect of any loss or damage you may suffer. Without limiting the foregoing, you also agree to release, defend, hold, harmless and indemnify Tennis Queensland and its directors, officers, employees, volunteers and agents from and against any actions, proceedings, claims, demands, expenses (including legal expenses), damages and liabilities howsoever arising from or incurred as a result of or in connection with your participation in the Program. The indemnity and release in this section does not apply to the extent that such loss, damage or liability was caused or contributed to by Tennis Queensland's negligence.

WARNING: You acknowledge that you participate in the Program at your own risk. If you participate in the Program your rights to sue the supplier under the Australian Consumer Law in the event you are killed or injured because the Program was not supplied with due care and skill or was not reasonably fit for its purpose, are excluded, restricted or modified in the way set out in or on this form.

EXCLUSION OF GUARANTEES: The guarantees relating to the supply of services contained in Subdivision B of Division 1 of Part 3-2 of the Australian Consumer Law are hereby expressly excluded in respect of the provision of recreational services. **NOTE:** The change to your rights, as set out in or on this notice, does not apply if your death or injury is caused by reckless conduct on the supplier's part. "Reckless conduct" is defined in section 139A of the Competition and Consumer Act 2010.

PRIVACY

To assist us in the provision of products and services, we need to collect personal information about you. When you provide personal information, you agree that this will be used by Tennis Australia and other Australian Tennis Organisations under the terms of this statement, and the tennis privacy policy located at www.tennis.com.au/privacy, which contains information about how you may access and seek correction of your personal information or complain about a breach of your privacy, and how we will deal with that complaint. If you do not agree, you must not provide your personal information, and you may be unable to access all of our products and services. We may disclose your personal information to other parties, including our related companies, other Australian Tennis Organisations, and third parties who provide us services. From time to time, these third parties may be located (and therefore your personal information may be disclosed) overseas, including to the USA and the Netherlands. We may use and disclose your personal information for direct marketing purposes regarding the products and services you are signing up to receive unless you opt-out (which you can do at any time in accordance with the tennis privacy policy).

REVIEW

TQ reserves the right to review the Term, program components, and your obligations at any time during the Term. You will be provided with reasonable written notice of any amendment to any of these items.

TERMINATION

TQ may terminate this agreement by giving you written notice with immediate effect if:

- you breach this Agreement; and/or
- in the reasonable opinion of TQ, you engage in conduct that has brought or may bring it, its employees, officials, coaches, players, or the sport of tennis into disrepute or that has or may injure the reputation and/or standing of TQ

In the event of a termination for the above reasons, you will not be entitled to a refund of any Program Fees.

Program Acceptance

Participants will be notified of their acceptance/rejection of the Program through written confirmation no later than seven (7) days post-program application.

Program Cost

PROGRAM FEE

The total cost of the program is \$750, inclusive of all applicable taxes, fees and charges unless otherwise specified in this contract. The program fee covers all services, materials, and resources as outlined in the Program Details section.

REFUND AND CANCELLATION POLICY

If you cancel your participation in the Program within 48 hours of signing up due to any reason including change of mind, we will provide you with a full refund of the Program Fee. You will otherwise not be eligible for any refunds due to change of mind after this time.

If the Program Components are cancelled and you are accordingly unable to fulfil the requirements of the Program, you will be entitled to a full refund of the Program Fee or a credit for a future iteration of the Program.

All other requests for refunds will be determined at the sole discretion of TQ, noting that nothing within these conditions shall restrict, exclude or modify or purport to restrict, exclude or modify any statutory consumer rights under any applicable law including the *Competition and Consumer Act 2010* (Cth).